



Other Important Information

Pillows should be removed carefully and dried out regularly. They are not warranted and unbalanced water will damage or burn them through over chlorination. Cover lifters are highly recommended to prevent covers becoming damaged. Never stand on covers or bang them down or use them as screening. We also recommend covers are locked when the spa is not in use and additional wind straps should be used in windy conditions. Spa cabinets should be wiped down regularly with a damp cloth. Spa water should be changed approximately every 12 weeks or more depending on usage. When draining your spa, turn off the power first. Do not leave spa turned off and full of water as it then becomes a breeding ground for bacteria.

IMPORTANT: Please ask about important procedures if you decide to leave your spa empty and turned off for any reason.

When you turn power back on do not touch your control panel as it will go through diagnostic checks but watch for any error messages. Call us if you cannot resolve any problems by looking at your control card.

Spa system flush should be used at least every 6 months to clean out the pipework. Aromatherapy scents can be added direct to spa water enhancing your bathing experience.

IMPORTANT: Do not use inferior bulk swimming pool chemicals.

The ingredients of most pool chemicals are too harsh for spa use and they do not perform well at high temperatures because they are meant for pools they are used up faster at higher temperatures so using them becomes false economy. They can also cause build up on the components and damage ozonators which all of our spas have to assist in keeping the water crystal clear and to prevent you having to use lots of chemicals.



Spa Maintenance Guide

Sunbelt Spas
www.SunbeltSpas.co.uk
01904 479 771
07814 043 779

This Information Is A Guide Only

Please Ensure You Read All Of Your Spa Chemical Literature To Ensure Safe Bathing

Introduction

After many years of supplying spas we have found that some problems we are called out to are due to poor maintenance. Please ensure you read this information thoroughly as faults occurring through poor maintenance are **not** covered by warranty. Please remember this is only a guide as individual spa water and usage differs so it is up to you to balance it correctly.

IMPORTANT: Always use PPE such as gloves and goggles when handling chemicals and always ensure you wash your hands afterwards.

Prior To Filling The Spa

Clean shell and components with surface cleaner, fill spa with water to level shown on filter housing, ensure hosepipe is placed in filter housing and cartridge is removed - this prevents airlocks. Never drain or fill your spa in freezing conditions as the heater element may become damaged. When full, insert filter cartridge before turning on the power.

Quick Start Up Guide To Fresh Water

When the spa is up to set temperature (37°C recommended): **If using Chlorine Granules**, add two capfuls to filter tray and start pumps. Leave running for at least 15-mins to circulate; **If using Chlorine Tablets**, place 1-2 tablets into dispenser and place it into the spa. Chlorine is automatically dispensed as the spa filters. Check regularly there are tablets in dispenser and refill as required. Do not overfill in case of accidental opening of the dispenser. Santizer levels can be altered by adjusting dispenser outlets to allow more or less to be dispensed; **If using the Spa Frog System**, add the bromine and mineral cartridges to the childproof pod. We recommend you set these both at level 6 to get the test strip reading up to the required level then adjust as required. The spa can now be used. Bromine granules can also be added to boost the bromine levels on fill up.

Daily Maintenance

Daily, or at least every 2-3 days, ensure the water is sanitized and balanced to prevent bacteria. Turn back the lid, check chlorine or bromine, Ph, and total alkalinity using test strips and adjust sparingly if necessary. **Always add one chemical at a time** and leave at least 15-mins between each. Run pumps to ensure chemicals and water circulate. Over usage of chemicals can cause cloudy water. If you add too much do not add anything else for 24-48 hours, just run the pumps once per day.

Weekly

Weekly, or after heavy usage, ensure spa water is clean, inviting and germ free. Restore water clarity by adding 2 caps full of spa sparkle and running your pumps for 15-mins. This lifts our residues to the water surface and can cause settlement on the water line which is easily removed with a specialised net or by wiping around the waterline. After 15-mins a shock treatment should be used. Spa lite sachet or shock are both suitable. This oxidises your spa, removes non filterable wastes and eliminates odours. Ideal for restoring dull lifeless water that cannot be restored through spa sparkle. Filter cartridges should always be rinsed thoroughly after use of spa sparkle or shock treatment to ensure deposits lifted out of the spa through chemicals are removed from cartridges.

IMPORTANT: Spa water should also be shocked before emptying your spa as this assists in removal of small particles in pipes and cleans out the pipework.

IMPORTANT: Add 2 capfuls of no-scale weekly to protect heater element and working parts from scaling up.

If **excessive foaming** occurs whilst using your spa body oils, hair gels or high Ph may be the cause. Add a drop of antifoam to prevent this straight into spa water. Antifoam is best dispensed in a small plant sprayer and sprayed onto the surface of the water thus preventing over usage.

Every few days, rinse filter cartridge using power hose attachment (not pressure washer). Removing any oils or hair from cartridge leaves. When just ringing and **NOT** using filter solution the filters can be put back wet. **Clean filters are the key to clean water so regular cleaning cannot be over stated.**

Monthly

Filter cartridges should be soaked in filter brite. Rinse off cartridge, place in bucket and add filter brite and hot water. Ensure cartridge is fully submerged. Leave 24hrs. Rinse off very thoroughly and leave to completely dry (dries well in airing cupboard). When completely dry cartridge can be reinserted to spa.

When using filter cleaner cartridge must be dried before replacing as product dissolves upon drying. If not dried properly the cleaning product will disturb water balance. Spare filters should be purchased to ensure you can use your spa when filters are being cleaned.

Ensure cover is cleaned regularly with cover cleaner outside and surface cleaner inside to protect the zips and finish.

IMPORTANT: Depending on your spa size and usage, chlorine and bromine levels may not register correctly for the first few days. Be careful not to add too much when trying to balance it as you can bleach out the colour of the test strip making you believe you need to add more.